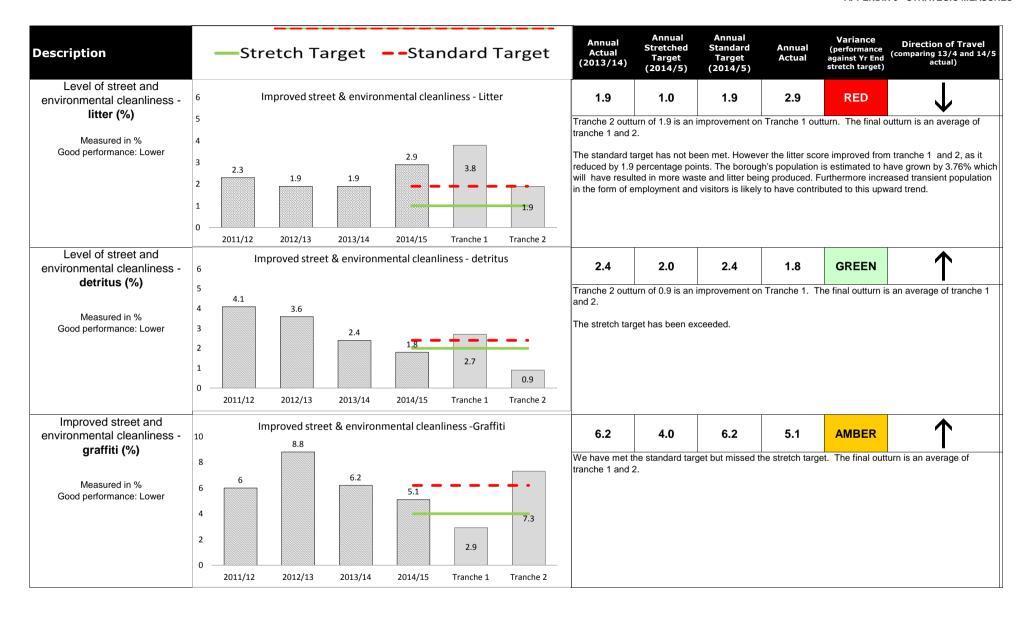
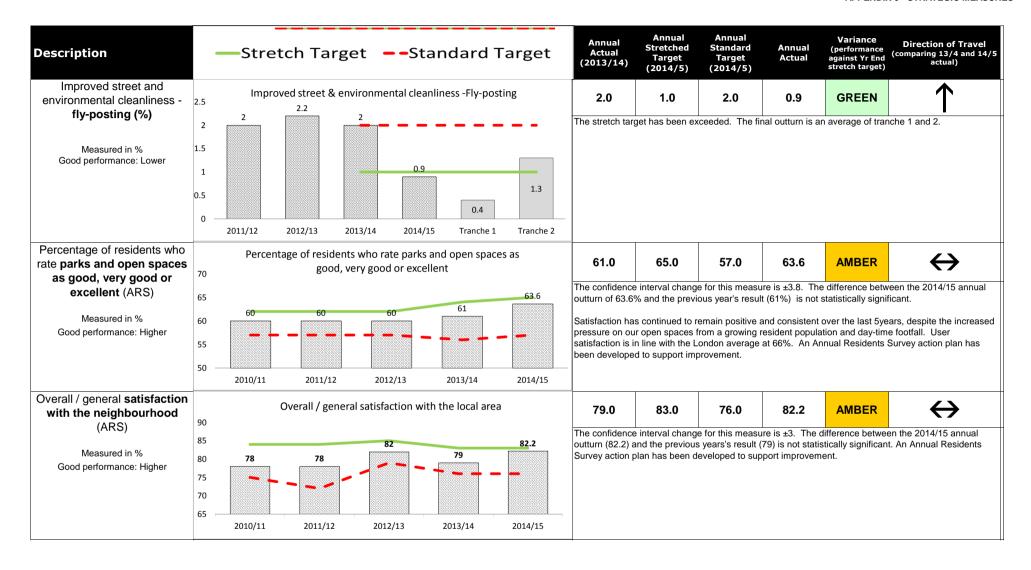
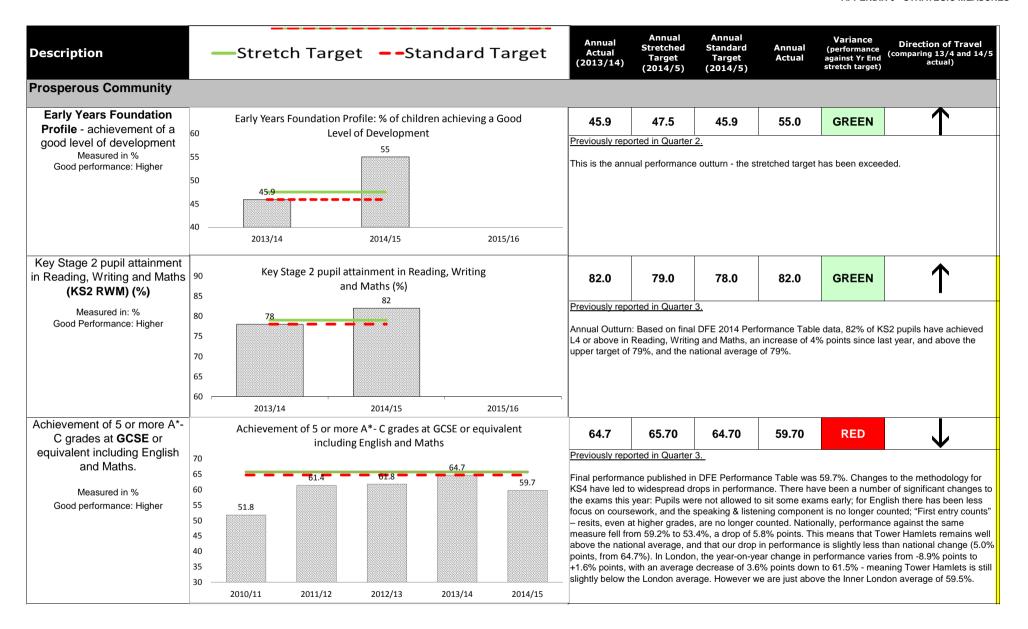
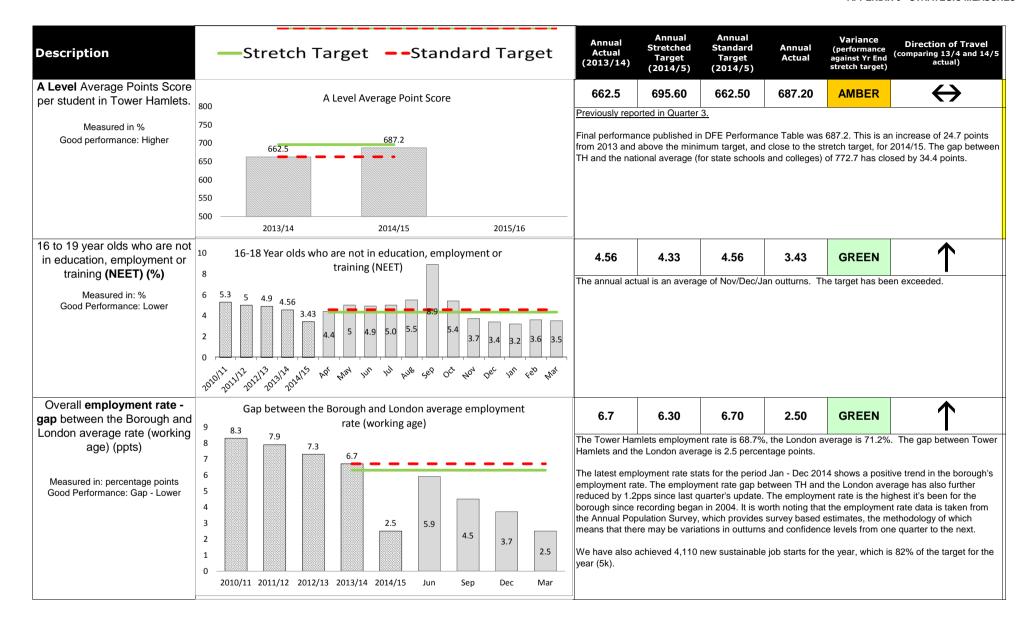


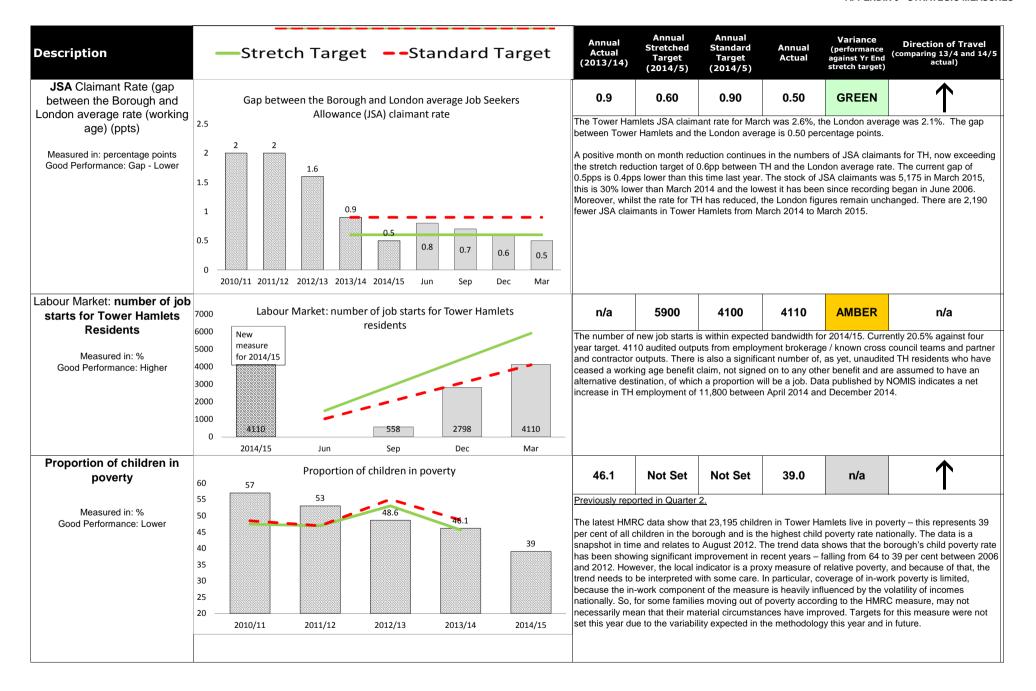
Annual Annual Variance Annual **Direction of Travel** Standard Stretched Annual (performance —Stretch Target — Standard Target **Description** Actual (comparing 13/4 and 14/5 Target Target Actual against Yr End (2013/14) actual) stretch target) (2014/5)(2014/5)The number of households Homelessness Prevention who considered themselves as 6.59 7.40 6.59 5.94 **RED** homeless, who approached 7.31 The borough continues to face a severe shortage of affordable private sector properties available to the local authority's housing 6.59 homeless households as an alternative to pursuing a statutory homeless application and the problem advice service(s), and for 6.05 continues to increase. Consequently, our ability to prevent homelessness by securing an alternative whom housing advice tenancy has diminished immensely. We have improved the incentive provided to landlords so they will casework intervention let their small number of properties available at, or close to, Local Housing Allowance levels via the council to one of our customers rather than let them to a member of the general public. We have also resolved their situation. seen a rise in the number of preventions through negotiations with friends and relatives, persuading families that the best option for all is for the threatened homeless client to remain in their current Measured in: accommodation. Nevertheless, proportionately, this is not sufficient to temper the increase in landlords 5.94 The number of cases assisted through 3 evicting their benefit-dependent tenants as they can pitch their rents at higher rents to high earners. successful casework intervention 4.58 Where possible, we continue to negotiate with Housing Benefit to resolve arrears problems and to divided by the number of thousand 3.19 negotiate with landlords to ensure tenants can remain in their properties and thus prevent households in the local authority area. homelessness 1.78 Good Performance: Higher 2011/12 2012/13 2013/14 2014/15 Jun Sep Dec Mar The number of overcrowded Lets to overcrowded families 1800 815 1000 820 949 **AMBER** families rehoused. lets to 1596 1600 1410 overcrowded households 1400 949 overcrowded families have been rehoused ending Q4, 134 lets higher than this time last year. The standard target of 820 lets has also been exceeded by 16%. However although the number of total lets 1200 Measured in: Number (count of lets to 979 is greater compared to this time last year, it is still low compared to previous years. As we operate a 949 1000 overcrowded housing applicants and 815 choice based lettings scheme we have very little influence over the outcome of lets as offers are made tenants of CHR partner landlords 800 in priority order, with an increased demand from other higher priority applicants who are not lacking one or more bedrooms) 600 overcrowded. This has been compounded by the increased number of lets to Band 3 applicants who are Good Performance: Higher adequately housed. Housing options are being promoted to TH residents, through daily housing advice 400 to applicants, mutual exchange events, and Lettings Open Day events, especially those that are 200 overcrowded to ensure lets are maximised to them. 2010/11 2011/12 2012/13 2013/14 2014/15 Dec Mar Percentage of household Percentage of household waste sent for reuse, recycling & \leftrightarrow 30.00 29.00 RED 28.00 28.00 waste sent for reuse, composting 35 recycling and composting 30 27.63 27.51 This result is slightly below the stretch target of 30%. We will continue to strive to lift our performance by 25 working with Veolia to direct resources into targeting areas that require improvement. Measured in % 20 Good performance: Higher Provisional outturn will be verified by mid-July. 15 29.8 29.2 28 10 5 2011/12 2012/13 2013/14 2014/15 Sep Dec Mar

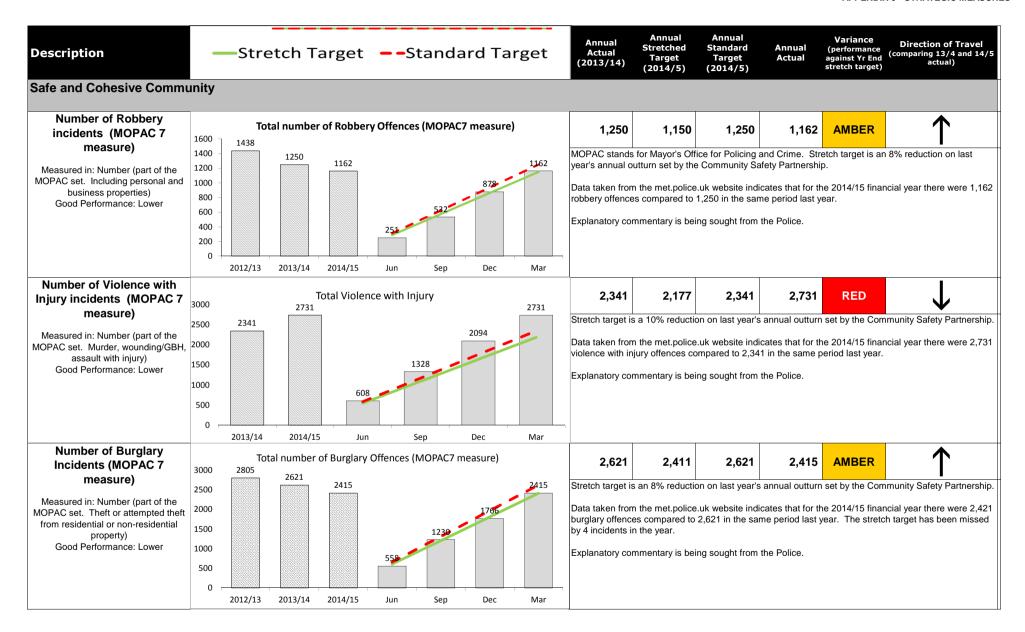


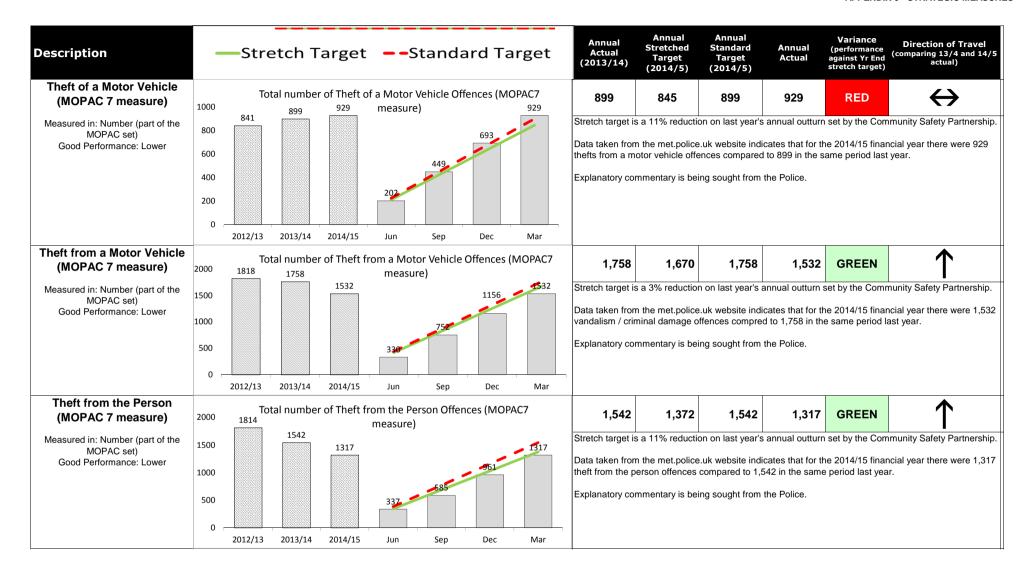


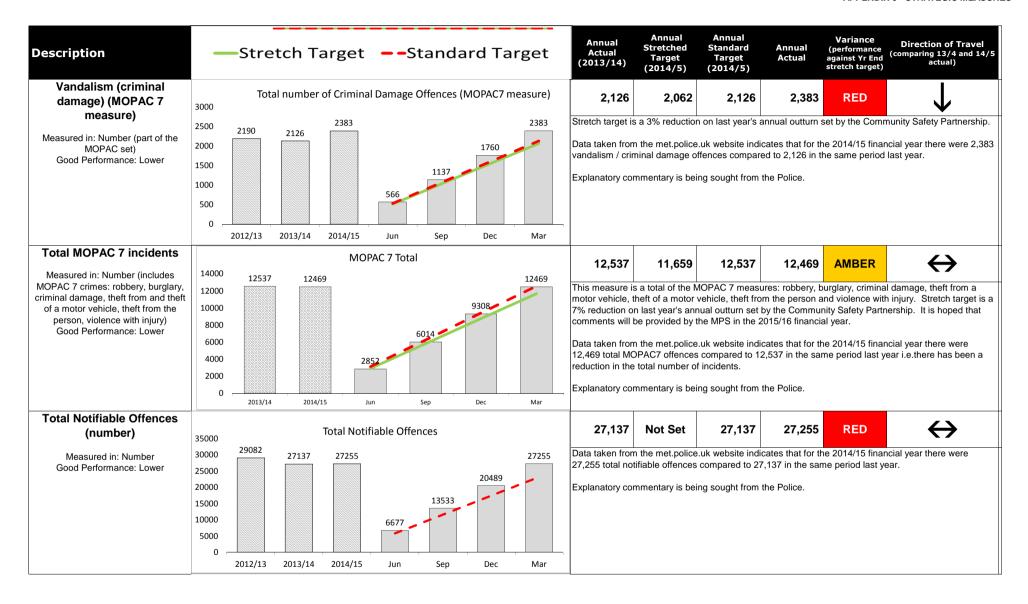












Description		—Stre	etch Ta	ırget	– - Star	ndard T	arget	Annual Actual (2013/14)	Annual Stretched Target (2014/5)	Annual Standard Target (2014/5)	Annual Actual	Variance (performance against Yr End stretch target)	Direction of Travel (comparing 13/4 and 14/5 actual)
Local concern about ASB and Crime (ARS): vandalism graffiti and criminal damage. (%) Measured in % Good performance: Lower		42 42 2009/10	37 2010/11		1, graffiti and (RS)	39 39 2013/14	38.4 2014/15	outturn (38.4% Standard targe performance a responsible dri Police and THE	b) the previous y et has been achi gainst this indica inking borough p EOs and the stra spaces has also	ear's result (399 eved though the ator directly to co powers will have ategic deployme	%) is not statisti e stretch target one particular fa e had an effect ent of the mobil	has not. It is diffactor. The proactalong with effecte Police station.	veen the 2014/15 annual ficult to attribute the stive implementation of the tive joint tasking between The development of high lan has been developed to
Local concern about ASB and Crime (ARS): Drunk or rowdy behaviour in public spaces. (%) Measured in % Good performance: Lower	60 50 40 30 20 10	·	•	·	46 46 2012/13	•	·	50 46.0 54.0 45.1 GREEN The confidence interval change for this measure is ±3.9. The improvement between the 2014/15 annual outturn (45.1%) and the previous year's result (50%) is statistically significant.					
Local concern about ASB and Crime (ARS): Drug use or drug dealing as a problem. (%) Measured in % Good performance: Lower	70 60 50 40 30 20 10	51 51 2009/10	52 52 2010/11	53	55 55 2012/13	59	2014/15		55.0 e interval chang (54.4%) and the				petween the 2014/15 y significant.

